

**Topic / Issue:** How to factory default your GSS series switch if the IP address / password is unknown.

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If you have forgotten your password follow the instructions below to gain access to your switch.

You will need to hold in the reset button on the front panel of the switch for 10 seconds, during this time observe the port leds as they should all flash a couple of times during this process. Once you have done this you have now set the switch back to factory default settings.

The default IP address is **192.168.1.1** and the password is **admin**.



**Summary:**  
**(If required)**