

ALLOY TECH ARTICLE

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Topic / Issue: How to remove all references to MPS serial cards- MPS series

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If you need to ensure that a MPS series serial card is fully removed, then perform the following.

This may also be needed if you are having installation problems.

1) Delete any reference to "Multiport" from the Device Manager

2) Open the registry with the RegEdit tool, and navigate to the following location

"\HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Service\"

Delete any of the following branches: sbser, sbmf, sbmfuf, oxser, oxmf, oxmfuf

3) Deleted any "oem*.inf" or "oem*.pnf" files from the windows INF directory

Windows INF directory may be hidden, so you might need to enable viewing of hidden/system directories.

C:\windows\inf

or C:\winnt\inf

Summary:
(If required)