

TECH ARTICLE

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Revision Date (6 months max): N/A

Topic / Issue: Printer Bi-Directional compatibility

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Some printers will not function through a print server correctly unless Bi-directional support is disabled.

Bi-Directional support can usually be disabled via the printer driver in the host operating system.

- > "Control Panel"
- > "Printers"
- > "Properties" of "Canon BJ-210SP" or whatever model you have:
- > "Details" tab
- > "Spool Settings"
- > "Disable bi-directional support for this printer"

Summary:
(If required)