

Grandstream Technical Training



The following Terms and Conditions apply to all Grandstream Training attendees

For the purpose of this document “course” refers to the Grandstream Technical Training course.

1. Online registrations for this course are considered as an expression of interest only; it does not guarantee the applicant a place on the course.
2. All applicants are assessed for suitability and must have a proven level of technical competence appropriate for the course.
3. Course places will be offered to qualifying applicants on a 'first come, first served' basis; however priority is awarded to applicants that are active Grandstream resellers.
4. The maximum number of attendees per course is as specified in the course details on Alloy's website (<https://www.alloy.com.au/events/training-courses/>)
5. Course fees must be paid in advance of attending the course.
6. Payment of course fees is only accepted by Credit Card (VISA, MasterCard and Amex accepted). Alloy does not process payments until the applicant has been allocated a place on the course.
7. **A) Course Fee** is \$400 ex GST per person which includes:
 - A place on the course
 - Lunch and refreshments throughout the day**B) Course Fee + Demo Kit** is \$1100 ex GST per person which includes:
 - A place on the course
 - Grandstream Demo Kit valued at \$699
 - Lunch and refreshments throughout the day
8. Cancellation and non-attendance. Course fees will be refunded if Alloy is given a minimum notice of 3 full business days prior to course commencement. Where course attendees cancel within 3 days of course commencement, Alloy reserves the right to retain course fees.
9. Alloy reserves the right to change the dates, venues, or number of attendees per course.
10. Alloy reserves the right to postpone or cancel a course.
11. In the event of changes to the course Alloy will promptly communicate the changes to course applicants.



Alloy Technical Training Services – Training you for the future

www.alloy.com.au