

**The following Terms and Conditions apply to all Vidyo Certified Deployment and Support Engineer attendees:**

1. For the purpose of this document “course” refers to the Vidyo Technical Certification technical training course.
2. Alloy takes online submissions expressing an interest in attending the course. Individual applications are assessed for suitability. Course places are limited to a specific size. Applicants must hold a position in the technical department of a Reseller who is a current Authorised Vidyo Reseller. Applicants must have an appropriate level of technical competence, particularly in configuration of IP networks and network devices. Course places will be offered to qualifying applicants on a 'first in best dressed' basis. Attendance on the course will be confirmed by email.
3. The course includes some commercially sensitive material. These components of the course are designated 'not for dissemination outside your company'. Applicants will be sent a Non-Disclosure Agreement (NDA) form prior to notification of a place on the course. The NDA must be countersigned by a company officer and returned to Alloy by email or fax.
4. Maximum number of participants per course is as specified in the course details on Alloy’s website ([www.alloy.com.au/training](http://www.alloy.com.au/training)).
5. Course fees must be paid in advance of attending the course.
6. Payments for a place on the course are accepted only by Credit Card (VISA, MasterCard, Bankcard and Amex are accepted). Alloy processes credit card payments upon allocation of a place on the course - normally within two business days from registration.
7. **Course Fees.**  
**\$1,500 ex GST per person. Fee Includes:**
  - Place on the course
  - Lunch and refreshments for the duration of the course
  - VTCT Certification issued by Vidyo Inc upon completion of the course
8. Cancellation and non-attendance. Fees will be refunded if Alloy is given a minimum notice of 10 full business days prior to course commencement. Where course attendees cancel within 10 days of course commencement, Alloy reserves the right to retain course fees.
9. Alloy will confirm to all registered course attendees when sufficient places have been filled to enable the course to go ahead. Alloy strongly recommends that course attendees (especially people travelling interstate to attend) do not commit to any travel arrangements prior to being advised that the course will proceed.
10. Alloy retains the right to change dates and venues of an individual course, or to postpone or cancel a course. Any such changes will be promptly communicated to VTCT attendees.

