

Call Recording

Call Recording

Main
System
Users
Conferences
Telephony
Internet UpLink
Network

QuadroM 32x Management

Active Calls

Call Start Time	Call Duration	Calling Phone	Called Phone ▲		
26-Oct-2009 12:08:06	1 min 31 sec	735811@sip.epgyi.loc	110	Terminate	Call is being recorded... Stop now
26-Oct-2009 12:08:37	1 min 0 sec	PS1N0.31.555555	101	Terminate	Call is being recorded... Stop now
26-Oct-2009 12:09:02	35 sec	"John Smith" 24	"VE for Hot Desking" 300	Terminate	Call is being recorded... Stop now

Active Calls Count: 3

Mail System Users Conferences Telephony Internet UpLink Network

Recording Box - 60

Refresh

Update Select all Import Settings

Recording Box space: 5 hour 54 min 13 sec

New recordings: 20 All recordings

QuadroM32x-62
Refresh in 600 seconds

Caller	Date & Time	Message
"VE for Hot Desking" 300	25-Oct-2009 14:26:33	☎ (17 sec)
"VE for Hot Desking" 300	25-Oct-2009 14:19:52	☎ (10 sec)
"Julius.LRC" 1950	25-Oct-2009 12:07:19	☎ (8 sec)
101	25-Oct-2009 10:26:11	☎ (3 min 6 sec)
101	25-Oct-2009 10:26:08	☎ (29 sec)
101	25-Oct-2009 10:19:51	☎ (6 sec)
101	25-Oct-2009 10:16:55	☎ (1 min 17 sec)
101	25-Oct-2009 10:13:11	☎ (3 min 22 sec)
"VE for Hot Desking" 300	25-Oct-2009 10:10:00	☎ (4 sec)
101	25-Oct-2009 10:08:46	☎ (3 sec)
"Julius.LRC" 1950	24-Oct-2009 22:53:22	☎ (2 min 54 sec)
"Julius.LRC" 1950	24-Oct-2009 10:16:05	☎ (12 sec)
"Julius.LRC" 1950	24-Oct-2009 10:14:51	☎ (18 sec)
101	24-Oct-2009 10:25:00	☎ (7 sec)
101	24-Oct-2009 10:24:42	☎ (13 sec)
101	24-Oct-2009 10:17:09	☎ (6 sec)
"Julius.LRC" 1950	24-Oct-2009 10:05:22	☎ (1 sec)
101	24-Oct-2009 10:30:08	☎ (22 sec)
"Julius.LRC" 1950	24-Oct-2009 10:13:15	☎ (35 sec)
"VE for Hot Desking" 300	24-Oct-2009 10:48:23	☎ (3 sec)
"VE for Hot Desking" 300	24-Oct-2009 10:39:59	☎ (3 min 12 sec)
101	24-Oct-2009 10:14:06	☎ (2 sec)
"Julius.LRC" 1950	26-Oct-2009 10:26:41	☎ (7 sec)
"VE for Hot Desking" 300	26-Oct-2009 10:26:09	☎ (3 sec)
"Julius.LRC" 1950	26-Oct-2009 10:19:51	☎ (1 sec)
101	26-Oct-2009 10:23:36	☎ (2 sec)
"Julius.LRC" 1950	26-Oct-2009 10:23:30	☎ (50 sec)
"Julius.LRC" 1950	16-Oct-2009 11:08:33	☎ (8 sec)

Boot loader: 4.1.12/Release
Firmware Version: 5.1.31/Release

Users currently logged in:
 - admin from 192.168.70.11, expires 12:29
 - admin from 192.168.0.26, expires 12:29

Internet connection status: static IP

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	How	IP/Port	Host
☒	New	"PS1N0.31.555555" 101	192.168.70.11
☒	New	"VE for Hot Desking" 300	192.168.70.11
☒	New	"Julius Smith" 24	192.168.70.11

Back

Quadro[®]M

Call Recording is a powerful feature allowing the system to record all calls made from and to the IP extensions of the PBX. This allows a user to record selected calls both automatically and by special request from the Web GUI or directly from the phone. The recordings could be stored either on the IP PBX (and be reviewed on the Quadro) or be uploaded to an external file storage for further processing. Call Recording is a purchasable feature priced per recording port and sold in groups of ports available on the QuadroM IP PBX products, including 8L, 12Li, 26x, 26xi and 32x.

Integrated Call Recording

By integrating this application with the IP PBX, users of the system have greater control over the recorded calls and keep a similar interface from the users to review the recordings. External servers can be costly and require additional maintenance and service support. Additionally, there is no need for the local network to be changed enabling a broadcast port to record calls.

What are Your VoIP BENEFITS?

- Simple, licensable feature
- No additional hardware required
- Same GUI interface
- Inexpensive solution

- Licensing based on port requirements:
 - **QuadroM32x:** Four 8 port licenses can be purchased for a total of 32 recording ports.
 - **QuadroM8L/26x/12Li/26xi:** Five 4 port licenses can be purchased for a total of 20 recording ports.
- Recording can be set to record all calls or restricted based on called/caller party number or based on the digits dialed.
- Record calls automatically or after pressing the Record button on the handset.
- Recording status displayed on Aastra & snom phones, as well as displayed on Quadro GUI.
- Recorded files:
 - .wav files using G.711
 - Saved, viewed or played back locally on the Quadro GUI
 - Saved, viewed or played back on an ftp server
 - Optionally prompt for password before playback



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