Release Notes

VidyoRoom™ HD-40 Revision B

Version 3.2.3 (88)

May, 2014

Doc. Rev A

Welcome to VidyoRoom HD-40 Revision B Version 3.2.3 (88)

What's New in This Release

🖎 **Introduction of the VidyoRoom HD-40 Revision B**

- ◆ Ultra-compact form factor fits almost anywhere.

- ◆ Supports the pre-call Audio/Video Projection feature when used with Vidyo's DVI-to-USB 3.0 adapter:
  - ▪ Automatically plays local audio/video content when not in a call at native resolution and frame rate.
  - ▪ Increases the utility of conference rooms where people gather to collaborate on the big screen.
  - ▪ Preserves the VidyoRoom setup when used for local-only meetings.

- ◆ Includes the new VidyoRoom On Screen UI:
  - ▪ Streamlines both the pre-conference and in-conference experience.
  - ▪ Enables users to quickly and easily search for contacts, join rooms, and make direct calls.

- ◆ Supports the Logitech ConferenceCam CC3000e and BCC950, which integrates a noise-cancelling speakerphone with a PTZ camera capable of far-end camera control (FECC).

🖎 **New Features Introduced with the HD-40 Revision B**

- ◆ Receives content up to 1080p30.

- ◆ Includes four USB 3.0 ports.

- ◆ Connects up to two of Vidyo's DVI-to-USB 3.0 adapters – one for the camera and one for sharing content. Alternatively supports content sharing using an Epiphan device.

- ◆ Available for sale in all countries where the HD-40 Revision A is currently available with the addition of Belarus, Kazakhstan, and Ukraine, with more countries being added soon.

Number of Tiles Supported on VidyoRoom Models

VidyoRoom Model	Number of Tiles Supported
HD-40 Revision A	8 tiles
HD-40 Revision B	8 tiles
HD-230	16 tiles

To determine which version of the VidyoPortal™ your VidyoRoom HD-40 Revision B is compatible with, log in to your account on support.vidyo.com and refer to the *Compatibility Matrix*.

VidyoRoom Compatibility Notices

Version 3.2.3 (88) of the VidyoRoom client is compatible with the following Vidyo image:

VidyoRoom Family	Vidyo Image
HD-40 Revision B	HD40B-Win64-0_0_2_9_0094.vimage

Note: To allow automatic upgrade of the VidyoRoom software, you must have VidyoPortal version 2.3.2 or later. Automatic upgrade is not supported with VidyoPortal versions earlier than version 2.3.2.

Known Issues and Limitations

The following table lists the issues discovered in VidyoRoom HD-40 Revision B version 3.2.3 (88).

ID Number	Issue	Suggested Workaround
GS-134	When extreme motion and harsh background scenes are detected by HD-40 Revision B, the encoding frame rate drops.	Avoid extreme motion and harsh background scenes while using your system.
PRM-1932	When two INOGENI share devices are used for both camera and content, the camera source shows a green screen after the HD-40 Revision B is rebooted.	
PRM-1929	When using a Share device on a MacBook machine booted in Windows, the Share content appears cropped.	For more information, refer to the VidyoRoom and VidyoPanorama 600 Quick User Guide.
PRM-1913	When values for VidyoPortal, Username, and Password fields are left blank on the **Settings > Account** screen, a "Logging in…" message appears in the upper-left corner of the display.	
PRM-1907 and PRM-1905	When sharing content on a call, sometimes the local content is additionally shared and appears as a tile.	
PRM-1900	When upgrading your VidyoPortal, an incorrect message appears on your HD-40 Revision B indicating that "No network connection is available." It should instead show as, "Your VidyoPortal is not reachable while it's being upgraded."	
PRM-1891	When using HD-40 Revision B with two displays and disconnecting and reconnecting the Mini DisplayPort connected display, a large Vidyo logo sometimes appears and remains.	Press the A button on your remote control to swap your displays or restart your HD-40 Revision B.
PRM-1890	The swapping display function does not work correctly if a second display is connected after the system is already running.	
PRM-1889	The Intel logo appears when the machine boots up despite having a custom BIOS installed.	
PRM-1887	Sometimes, the Disconnect button on the remote control does not work the first time it's pressed while in a call.	
PRM-1868	The connected devices screen shows "None" when Share devices are connected via a USB hub.	Avoid connecting high-speed USB devices via a hub.
PRM-1863	The CC3000e camera is not automatically selected after rebooting your HD-40 Revision B. Also, the CC3000e disconnect, mute and HID keys do not work, the speakerphone is not recognized by the operating system, and some audio issues have been noticed.	
PRM-1849	When placing a direct call to another user, you do not receive a notification when the call is rejected by the recipient.	
PRM-1825	The screen-saver activates despite placing a call to a remote user.	

ID Number	Issue	Suggested Workaround
PRM-1807	At times, a "Call was disconnected by the operator" message appears on the HD-40 Revision B for reasons other than the operator disconnecting the call. One way this can happen is when the HD-40 Revision B joins a room after a direct call has failed. In this case, the message appears if the user whose room the HD-40 Revision B has joined disconnects first.	
PRM-1799	If the power cable is removed from your system while upgrading the Inogeni adapter's firmware, the adapter no longer functions.	
PRM-1778	When not in a call, pressing button A on Crestron or AMX remote controls does not swap the screens.	
PRM-1777	Some Inogeni adapters are not equipped with the latest drivers and are therefore not detected by HD-40 Revision B.	Update the firmware on your Inogeni adapter being careful not to remove power from your HD-40 Revision B during the process.
PRM-1776	When a VidyoRoom account is the owner of more than 4 rooms, they appear as public rooms when viewed from the account details.	
PRM-1770	When upgrading your HD-40 Revision B and the unit is interrupted during the process, a re-imaging is required.	
PRM-1200	When removing a Share from a PC, the conference the "Shared Content Source" icon disappears instead of showing the "Local Content Source" icon instead.	