Release Note HotKeyCall 1.10, Edition 1

1 Introduction

This Release Note describes hardware and software requirements to use with the

Quadro's HotKeyCall software 1.10 Date: June 17, 2010

Additional enhancements, bug fixes and known issues incorporated in this software will be listed as known.

Date: August 30, 2010

2 Requirements

HotKeyCall is a free MS Windows® software application that allows PC users to dial telephone numbers directly from their desktop from any application window (e.g. web-browsers, e-mail client, text documents, etc.). This can be done by simply highlighting the number you wish to dial and pressing a predefined hot key sequence (e.g. Ctrl-Y). HotKeyCall uses Epygi's 3pcc (Third Party Call Control) interface for calling the users extension and then to establish the call through the Quadro. However, HotKeyCall does not require the 3pcc license key to be installed on the Quadro.

2.1 System Requirements

The following specifications are required for the operation of the HotKeyCall:

Host operating system

- Windows XP
- Windows Vista

Network Connectivity

- The Quadro and the host running the HotKeyCall should be visible to each other.

   Please note: If the HotKeyCall connects to the Quadro from the WAN interface, ensure a filtering rule for the host running the HotKeyCall is created on the Quadro. Creating a rule is not required if the Quadro firewall is not set up or its security level is Low. For more information on creating filtering rules, see the Quadro online help for the Internet Uplink→Filtering Rules page.

2.2 Quadro Software Requirements

The HotKeyCall is compatible with the following Quadro devices beginning with the software version listed:

- Quadro2x: SW-5.0.11
- Quadro4x/16x: SW-5.0.11
- Quadro6L: SW-5.0.10
- Quadro4Li: SW-5.0.7
- QuadroM-32x: SW-5.0.21
- QuadroM8L/M26x: SW-5.2.7

3 New Features History

No new features here at the moment.

4 Changed Features History

No changed features here at the moment.

5 Fixed Issues

Issues fixed since version 1.8

A problem with HotKeyCall on Windows 7 Pro with Office 2007	16371
D:	Pressing the HotKey combination does not initiate a call (reproducible on Windows 7 Pro with Microsoft Office 2007 installed)
C:	

6 Known Issues

No known issues here at the moment.

7 Upgrading Instructions

Run the setup file for the HotKeyCall and follow the instructions of the HotKeyCall setup wizard.

For more details how to install and configure HotKeyCall application see the HotKeyCall User's Guide.