



Release Note QXISDN4 6.0.2 Edition 1

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1 Introduction

This Release Note describes hardware and software requirements to use with the

QXISDN4 software 6.0.2 Date: September 25, 2014

Additional enhancements, bug fixes and known issues incorporated in this software will be listed as known.

Date: October 1, 2014

2 Requirements

2.1 Hardware requirements

- The software (SW) can be used on all QXISDN2 and QXISDN4 models.
- The model name is written on the back plate of the unit and the model number is on the bottom label.

2.2 Software requirements

Attention: A software upgrade can be made from 6.0.2 or later software. If the QXISDN4 is running on a software version lower than 6.0.2 then 6.0.2 needs to be installed from scratch. For details on installing procedure see section 7.

2.3 Interaction with other Epygi SW releases

It is recommended to use the QXISDN4 SW 6.0.2 with QX50/QX200/QX2000 in the shared (master-slave) mode only if QX50/QX200/QX2000 is running the SW version 6.0.2 or higher.

3 Features

For the features available in 6.0.1 software refer to the QXGateways-ManII- Administrator's Guide.

4 Changed Features History

There are no changed features at the moment

5 Fixed Issues

No fixed issues here at the moment

6 Known Issues

- D: Description
 C: Consequences
 Fix: How to avoid the situation, or what to do in case the situation has occurred.

Call which is done after Call Relay(*2) on auto attendant is not shown in the Call History		17404
D:	Only the call to attendant is shown in the call statistics. The call leg after call relay is missing in the call history in case if the external caller is terminating the call first.	
C:		
Fix:	Use feature code *1 instead of *2 for call relay. Will be fixed in the next releases.	
One way audio when calling through iLBC codec		18219
D:		
C:		
Fix:	Will be fixed in the next releases.	
After changing the Time/Date Settings manually, it takes you to the QXFX04 login page		18397
D:		
C:		
Fix:	Will be fixed in the next releases.	
QX products do not work with Quadro Configuration Console		18566
D:		
C:		
Fix:	Will be fixed in the next releases.	
PPP Interface Statistics pages are not available		18534
D:	When we click on Watch PPP0 link from Status->System Status->Network page it takes to the LAN Interface Statistics page.	
C:		
Fix:	Will be fixed in the next releases.	
"Show Security Report" is not functioning properly		18441
D:	When pushing "Start Security Audit" button in Security Diagnostics it does not show the latest "Show Security Report" at once. Need to push the button twice in order to make that happen.	
C:		
Fix:	Will be fixed in the next releases.	
A fake error message when pressing successful calls tab in the Call History		18186
D:	When pressing this tab just after a successful call termination, sometimes the following error is displaying: "Log file seems to be corrupted. Please clear all records". Pressing the same tab again resolve this issue.	
C:		
Fix:	Will be fixed in the next releases.	
Cannot update company details using loadlogo.cgi hidden page		18503
D:	Cannot load company details.	
C:		
Fix:	Will be fixed in the future releases.	
IDS Logs are not shown in Firewall->IDS Log page after intrusion attack		18593
D:		
C:		
Fix:	Will be fixed in the future releases.	

7 Upgrading Instructions

7.1 QXISDN4 SW requirements for upgrading to 6.0

Attention: The software upgrade to 6.0 can **ONLY** be done from 6.0.2 and higher 6.0 versions. Before updating to 6.0 the unit should be updated to 6.0.2 or higher 6.0 version first.

7.2 General hints

It is recommended to execute the update by downloading the software first to a PC located in the LAN side of the QXISDN4 and perform the firmware update from the LAN side. This is to ensure that the Internet connection will not affect the upgrade process.

In general, the configuration of a system will remain after the software update. Remember that some data is lost during upgrade:

- **Call History**
Workaround - to save the existing call history, download it to the PC from **Status->Call History -> Settings** before performing the firmware update.
- **All custom voice greetings**
Workaround - backup and download all configuration and voice data to a PC (**Maintenance ->Backup/Restore -> Configuration Management ->Backup and download current configuration**).
- **All custom recordings for the custom Auto Attendant**
Workaround - backup and download all configuration and voice data to a PC.
- **Pending events**
- **Transfer statistics for the network**
- **DHCP leases**

The following steps describe how to correctly perform the firmware update:

1. Save the current configuration by doing a Backup and Download of current configuration and voice data (**Maintenance ->Backup/Restore -> Configuration Management ->Backup and download current configuration**).
2. Perform the Firmware Update.
3. Restore the configuration that was saved in Step 1 (**Maintenance -> Backup/Restore -> Configuration Management -> Restore previously backed up Configuration**).

This is necessary to restore the custom voice messages for extensions and custom Auto Attendants.