

Release Note Auto Dialer 1.0.10, Edition 1

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1 Introduction

This Release Note describes hardware and software requirements to use with the

Epygi Auto Dialer software 1.0.10 Date: June 25, 2013

Additional enhancements, bug fixes and known issues incorporated in this software will be listed as known.

Date: February 20, 2014

2 Requirements

The Epygi Auto Dialer is a licensable feature that enables Epygi IP PBXs to perform immediate or scheduled dialing to phone numbers from a calling list, with the option of playing one or more voice files and a voice menu.

The Auto Dialer can prompt the called party to enter a response by pressing one or more DTMF keys to navigate options. The responses entered are then updated in the calling list.

The feature is implemented as a MS Windows™ application.

The calling list that is used and updated by the Auto Dialer can be uploaded from a list of names and contact numbers that are stored in an MS Excel™ file. The contact numbers can also be manually entered from within the Auto Dialer's calling list screen.

Please Note: The Auto Dialer does not require the additional 3pcc license to be installed on the Epygi IP PBX.

There is no limitation on the number of Auto Dialers that can be connected to the same IP PBX unit. The only limitation is the maximum number of concurrent calls originated by all active Auto Dialers; it cannot exceed the total number specified in the Auto Dialer feature keys installed on the IP PBX unit.

2.1 System Requirements

The following specifications are required for the proper operation of the Epygi Auto Dialer:

- Min required space on PC – 8 MB
- MS Windows XP, MS Windows 7, MS Windows Vista. MS Windows servers 2003 and 2008
- Microsoft .NET Framework 3.5
- Network connection to the Quadro IP PBX

Network Connectivity

- The Quadro IP PBX and the host where the Auto Dialer is running should be visible to each other.

2.2 Quadro Software Requirements

The Epygi Auto Dialer application is compatible with the following Quadro IP PBXs beginning with the software versions listed below:

- Quadro2x: SW-5.2.46
- Quadro4L/Quadro2x2: SW-5.2.46
- QuadroM32x: SW-5.2.46
- QuadroM8L/M26x/M26xi/M12Li: SW-5.2.46
- QX1000: SW-5.2.7

3 New Features History

The table below indicates the list of new features that have been added beginning with the most recent Auto Dialer release.

Release	New Features
1.0.10	
1.0.9	Regional settings are updated in the Options window by adding Date and time format for France
1.0.5	

4 Changed Features History

The following table provides the list of changed features that have been changed beginning with the most recent Auto Dialer release.

Release	Changed Features
1.0.10	
1.0.9	The name of the prerecorded voice message file will start with the prefix " dial_ ", otherwise the file will be rejected by Auto Dialer Application.
1.0.5	

5 Fixed Issues

Issues fixed since version 1.0.9:

When playing the time, don't say "zero" if the time is right on the hour		17836
D:	Example, when the time is 1:00 just play "one", but not "one-zero".	
C:		

6 Known Issues

D: Description

C: Consequences

Fix: How to avoid the situation or what to do in case the situation has occurred.

Auto Dialer doesn't ask for confirmation when the user wants to close the program using File-Exit menu.		17013
D:		
C:		
Fix:	Will be fixed in the next releases	
An issue when configuring Auto Dialer connection to Quadro		18001
D:	Auto Dialer couldn't connect to Quadro if "admin" or "localadmin" are entered for the UserName in the connection tab.	
C:		
Fix:	Use an extension number for UserName . Will be fixed in the next release.	

7 Installing and Upgrading Instructions

Before installing Epygi Auto Dialer, go to the **System -> Features** on the Quadro GUI to make sure the Auto Dialer Support feature is activated.

Please Note: Auto Dialer does not require the additional 3pcc license to be installed on the Epygi IP PBX.

To install, run the setup files for Auto Dialer and follow the instructions of the setup wizards until the end. For information on how to activate and configure the Auto Dialer feature on the Quadro IP PBX, see the Administrator's Manual for the Quadro.

To upgrade from an existing version, close the Auto Dialer and run the setup wizard for the newest version. The configuration and the data will remain the same after the upgrade. It is not necessary to uninstall the previous version before performing the upgrade.