Release Note Auto Dialer 1.0.11, Edition 1

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1   Introduction

This Release Note describes hardware and software requirements to use with the

Epygi Auto Dialer software 1.0.11 Date: March 3, 2014

Additional enhancements, bug fixes and known issues incorporated in this software will be listed as known.

Date: April 10, 2014

2   Requirements

Auto Dialer is a licensable feature that enables all Epygi IP PBXs (herein IP PBXs) to automate immediate or scheduled outgoing calls directly to clients, with the option of playing one or more audio messages and an audio menu. The audio messages can be pre-recorded and updated regularly.

The Auto Dialer can prompt the called party to enter a response by pressing one or more DTMF keys to navigate through menus. Then the entered responses will be updated in the calling list. The feature is implemented as a MS Windows™ application.

The calling list, used and updated by the Auto Dialer, can be uploaded from a list of names and contact numbers stored in any spreadsheet application. The contact numbers can also be manually entered from within the Auto Dialer's calling list screen.

There is no limitation on the number of Auto Dialers connected to the same IP PBX unit except for the maximum number of concurrent calls originated by all connected Auto Dialers, it cannot exceed the total number specified in the Auto Dialer feature keys installed on the IP PBX unit.

Please Note: Auto Dialer does not require the additional 3pcc license to be installed on the IP PBX.

2.1   System Requirements

The following specifications are required for the proper operation of the Epygi Auto Dialer:

- Operating systems: Windows 7, Windows XP, Windows Vista, Windows server 2008 and 2003.
- 8 MB free space on hard drive.
- Microsoft .NET Framework 3.5
- The Epygi IP PBX and the host running the Auto Dialer should be visible to each other.

2.2   Software Requirements

The Auto Dialer is compatible with the following IP PBX devices beginning with the software (SW) version listed below:

IP PBX model	SW Version
QX50/QX200	6.0.2 and higher
QXISDN4+	6.0.11 and higher
QX2000	6.0.2 and higher
QX1000	5.2.7 and higher
QuadroM32x	5.2.46 and higher
QuadroM8L/26x/12Li/26xi	5.2.26 and higher
Quadro4L/2x2	5.2.46 and higher
Quadro4Li	5.2.46 and higher
Quadro6L	5.2.46 and higher
Quadro2x/2xi	5.2.46 and higher

3 New Features History

The table below indicates the list of new features that have been added beginning with the most recent Auto Dialer SW release.

Release	New Features
1.0.11	
1.0.10	
1.0.9	Regional settings are updated in the **Options** window by adding Date and time format for France
1.0.5	

4 Changed Features History

The following table provides the list of changed features that have been changed beginning with the most recent Auto Dialer SW release.

Release	Changed Features
1.0.11	Added support for dialed numbers format including hyphens and spaces.
1.0.10	
1.0.9	The name of the prerecorded voice message file will start with the prefix **"dial_"**, otherwise the file will be rejected by Auto Dialer Application.
1.0.5	

5 Fixed Issues

Issues fixed since version 1.0.10:

T: Title
D: Description

17013	T:	**Auto Dialer doesn't ask for confirmation on disconnecting the active connections "Do you want to disconnect?"**
	D:	

6 Known Issues

No issues here at the moment.

7 Installing and Upgrading Instructions

Before installing Epygi Auto Dialer, go to the **Setup→Licensed Features** on the IP PBX GUI to make sure the Auto Dialer Support feature is activated.

Please Note: Auto Dialer does not require the additional 3pcc license to be installed on the IP PBX.

To install, run the setup file for Epygi Auto Dialer and follow the instructions of the setup wizards until the end.

To upgrade from an existing version, close the Auto Dialer and run the setup wizard for the new version. The configuration and the data will remain after the upgrade. It is not necessary to uninstall the previous version before performing the upgrade.