Release Note EMS 1.6, Edition 1

1 Introduction

This Release Note describes hardware and software requirements to use with the

EMS software 1.6 Date: December 1, 2009

Additional enhancements, bug fixes and known issues incorporated in this software will be listed as known.

Date: February 12, 2010

2 Requirements

Quadro's Streaming Hold Music feature allows the on-hold party to listen to the music streamed by an external RTP streamer playing MP3 files rather than the pre-recorded voice stored on the Quadro. There is a possibility to play different streams for each extension, to play very long audio files and to allow the playlist selection to be easily changed.

Epygi's EMS (Epygi Media Streamer) is a software application allowing the on-hold party to listen to the voice streamed by an external RTP streamer. The EMS playlist can sequentially stream several MP3 files to a specified unicast or multicast IP address/port. The EMS application resides on a PC and it can be easily and quickly configured. The Quadro will be configured to 'tune-in' to the RTP port specified in the EMS and the Music on Hold settings for each extension can be set accordingly.

2.1 System Requirements

The following specifications are required for the proper operation of the Epygi's EMS:

- MS Windows XP and Windows Vista
- TCP connection

2.2 Quadro Software Requirements

The Streaming Hold Music feature is applicable for all Quadro IP PBXs (2x/4x/16x/32x) running FW 5.1.17 and higher.

3 New Features History

No new features here at the moment.

4 Changed Features History

No changed features here at the moment.

5 Fixed Issues

Issues fixed since version 1.4:

Voice is distorted when using EMS configured to decode and stream mp3 file in A-law format 16162	
D:	
C:	This fixed will be noticeable when using EMS with Quadro IP PBX running FW 5.2
EMS is not compatible with Windows 2008 server	
D:	
C:	

6 Known Issues

No issues here at the moment

7 Installing Instructions

Run the emssetup.exe file and follow the instructions. Upon finishing the setup the EMS application is now ready for configuring and use.

For more details how to configure the EMS for streaming hold music see the EMS User's Guide.

For information on how to configure the streaming hold music feature on the Quadro IP PBX see the Administrator's Manual.