

Release Note HotCall Add-In 1.11.11, Edition 1

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1 Introduction

This Release Note describes hardware and software requirements to use with the

Quadro's HotCall Add-In software 1.11.11 Date: January 08, 2010

Additional enhancements, bug fixes and known issues incorporated in this software will be listed as known.

Date: February 22, 2010

2 Requirements

The HotCall AddIn is add-in software for Microsoft Outlook that allows Quadro users to make and receive calls from within Microsoft Outlook using their extensions on the Quadro.

2.1 System Requirements

The following specifications are required for the operation of the HotCall Add-In:

Microsoft Outlook version

- Microsoft Outlook 2002 or higher

Network Connectivity

- The Quadro and the host running the HotCall Add-In should be visible to each other.

Please note: If the HotCall Add-In connects to the Quadro from the WAN interface, ensure a filtering rule for the host running the Add-In is created on the Quadro. Creating a rule is not required if the Quadro firewall is not set up or its security level is Low. For more information on creating filtering rules, see the Quadro online help for the Internet Uplink→Filtering Rules page.

2.2 Quadro Software Requirements

The HotCall Add-In Microsoft Outlook is compatible with the following Quadro devices beginning with the software version listed:

- Quadro2x: SW-5.0.11
- Quadro4x/16x: SW-5.0.11
- Quadro6L: SW-5.0.10
- Quadro4Li: SW-5.0.7
- QuadroM-32x: SW-4.1.15

3 New Features History

The table below indicates a high-level list of new features that have been added beginning with the most recent HotCall Add-In release.

Release	New Features
1.11.11	Added selective contacts loading
1.11.6	Regional codes detection added: HotCall recognizing the regional codes for incoming calls and determining the correct contact
1.11.5	Possibility to check for HotCall Add-in new version (Software Update).
	Possibility of enabling/disabling the Outlook contacts loading.
	Improved contact search (search by name).
	Progress Bar to show the status of the contacts loading.
1.11.1	Added possibility to create own dialing rules with user-defined options: pattern, prefix and suffix and send a valid number to Quadro's Call Routing table.
	Added possibility to Disable/Re-Enable and Uninstall HotCall from Windows start menu.
	System logs added with possibility of changing the path of log file and sending it to a mail recipient
	Added the "About" HotCall information box.
	Added possibility to disable Outlook's "Call" functionality (its embedded to Outlook and uses TAPI to make a call to a selected contact).
1.7	
1.4	

4 Changed Features History

The following table provides a high-level list of changed features that have been changed beginning with the most recent HotCall Add-In release.

Release	Changed Features
1.11.11	Added "Secure Connection" checkbox in the HotCall settings
1.11.6	The French translations for system messages are revised and corrected.
	Contacts loading, searching and sorting mechanisms are improved.
	The information on the contact loading progress bar is updated and now it shows the real progress of contacts loading.
1.11.5	
1.11.1	
1.7	HotCall Settings dialog box redesigned by removing the Hide button and adding Apply, Cancel buttons.
1.4	

5 Fixed Issues

Issues fixed since version 1.11.6:

HotCall is unable to connect to the Quadro's 3PCC port if the "Secure Connection" under the "3PCC Settings" settings is enabled on the Quadro 16247	
D:	
C:	
The sound notification for call establishment is missing when using HotCall with Quadro2x IP PBX 16246	
D:	
C:	
"Alt+O+T" shortcut key for HotCall settings does not work with Outlook 2002 12780	
D:	"Alt+O+T" shortcut key to open the HotCall Settings window does not work with Outlook 2002.
C:	No consequences.

6 Known Issues

D: Description

C: Consequences

Fix: How to avoid the situation, or what to do in case the situation has occurred.

"Disable Microsoft TAPI phone" leaves possibility to call using TAPI phone	
13197	
D:	When "Disable Microsoft TAPI phone" feature is enabled, it is still possible to make a TAPI call by right clicking on the contact.
C:	No consequences.
Fix:	To be fixed in the next releases.
Dialing Options part of HotCall settings is not translated to Italian language	
13811	
D:	Even after choosing Italian in regional settings for Windows the Dialing Options are in English.
C:	No consequences.
Fix:	To be fixed in the next release.

7 Upgrading Instructions

Run the setup file for the Add-In and follow the instructions of the HotCall Add-In setup wizard.

Please note: Before installing/uninstalling the HotCall Add-In, exit Microsoft Outlook first.